

A network
to be **connected**
to the **world**

 *EuropeTel*

Overview

**Connect
to our network**
and you are connected
to the **world**

We are comprised of
dedicated **telecom
experts** with long time
experience and
know-how in the
telecom industry

We offer complex telecommunication services to international telecom operators and business clients. International voice is a core business for us and we continue to invest in technology and infrastructure to better serve our clients.

Thanks to the collaboration with the most important international phone operators, we offer extensive coverage and universal access from a growing list of more than 70 countries

Our network has extensive relationships with over 150 international carriers. We continue to forge new partnerships with regional and global leaders to provide a higher level of service and better experience for all of our customers.

**ARE YOU INTERESTED IN
OUR SERVICES?**

If you want to become our business partner feel free to contact us anytime and from anywhere, and our sales department will give you all the answers you need.

Enables
geographic expansion
into new markets

Company Profile

High reliability
and transparency
are the values
that guide our work

With headquarters in Rome, Italy, we are a global telecommunications provider of Wholesale Voice Services all around the globe..

We consider our clients to be **the biggest resource** of this company

Our truly global coverage has helped us build best in class connections across the globe and especially in exciting growth markets across Asia, Africa, and the Middle East. We acknowledge and respect local cultures and want to be a part of local communities wherever we operate.

Our wide portfolio of voice services offers cost-effective, innovative solutions that meet the demands and challenges facing international carriers all over the world. As a trusted partner to communication service providers across the globe, we have a solid reputation for supporting their voice needs, with reliable and cost-effective services.

We offer our customers the best in class performance based on our cutting edge, next generation network that delivers the highest level of efficiency, reliability, flexibility and quality.

We continuously strive for innovation, developing new technologies and partnerships that will enhance network performance and user experiences for years to come.



Why Europe Tel

Simplicity, efficiency,
high quality and more

Europe Tel is designed for customers who are looking to reduce their costs without compromising on quality.

Multiple global interconnections and a robust network make us the ideal choice for international carriers, mobile operators and retail service providers looking for high quality worldwide voice services.

International Voice Termination

We offer high quality voice termination to anywhere in the world with guaranteed delivery of Premium Services, CLI, roaming and fax through direct connections to a growing list of more than 150 interconnected carriers and international operators.

Providing a choice of service levels of termination through global interconnects, Europe Tel lets our clients maximize their profits.

Our rates are updated weekly, giving our customers a huge choice of the best and most up-to-date rates in the market. They also have access to a Carrier Portal allowing on-line trouble ticket management and pro-active monitoring of QoS parameters to identify and restore potential problems to minimize user impact.

Utilization of the latest softswitch, session border controller and media gateway technologies means our customers enjoy the cost and network efficiency benefits.

Full interoperability between supported protocols and dynamic call-routing changes ensures price and performance benefits are passed onto customers as swiftly as possible.

We always work to **expand our network** and **improve the technology**

Service Levels Specifications



STANDARD

Price-sensitive termination for international voice carriers seeking the best combination of cost and service quality. It enables providers to exploit opportunities, even short-term ones, where Europe Tel is able to offer lower rates than normally available.



PREMIUM

Premium routing provides a high quality of service at the most competitive market rates. All routes terminate via stable and high-quality operators to also suit retail customers. QoS parameters are proactively managed and traffic overflow is sent only to reliable providers.



PLATINUM

Top quality termination to suit Tier-1 carrier and especially mobile operators seeking guaranteed CLI, roaming service and fax. Our Platinum routes primarily use direct interconnects over direct routes to licensed national providers and mobile operators minimizing network transfers.

Our Services

Global Inbound Services

Our Global Inbound Services connect carrier networks and enterprise contact centres with their customers in different worldwide locations at minimal costs.

This service enables the clients to gain perception of “local presence” in other countries and facilitate geographic expansion into new markets at virtually no additional cost.

This service includes
a number of access options



ITFS

International Toll-free Service allows directly-dialled international calls to be made from over 70 countries free of international charges to callers



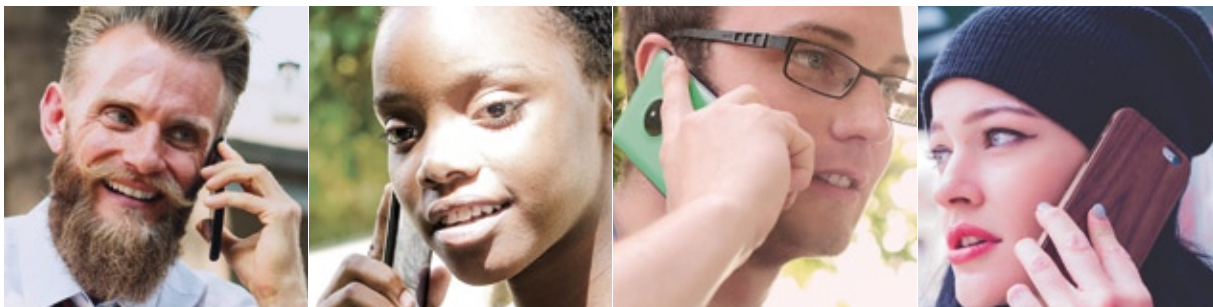
UIFN

Universal International Freephone Number allows callers to make calls from over 50 countries with a single unique number



DID

Direct In-dialling Service provides additional flexibility by offering network access to callers using local fixed or mobile numbers from over 80 countries



Leading global
telecommunication
services

www.europetel.com



 **EuropeTel**

Europetel S.r.l.
Via Anagnina, 584
00118 Rome (Italy)

Tel. +39 06 94443777
info@europetel.com
www.europetel.com

CarrierItalia
Group